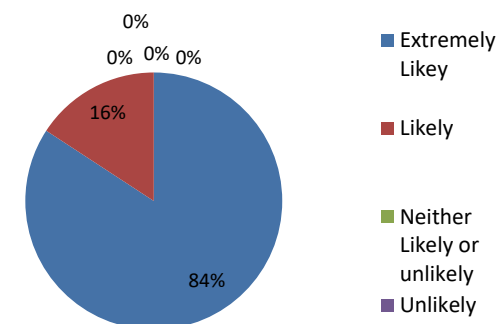


Period: April 2025

No. of Surveys: 19

Friends & Family Survey RESULTS & ACTION Dr KULSHRESTHA's Practice

	Extremely Likely	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	16	3	0	0	0	0	19
Extremely Likey	16	0	0	0	0	0	
Likely	0	3	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	0	0	0	
Extremely unlikely	0	0	0	0	0	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

**** Likerly*.*****There is always good service plus waiting for appointment is quite quickly available.**I believe the general practioners are help where they can and try to refer to someone who can help when they themselves can't. They explasined things clearly and in an understanding way.** Always been here. Good doctor. ** ** Extremly Likely**I always found the receptionist very friendly and willing to always find you an appointment. This GP has been a family GP for a very long time and we always been treated and got the help we needed as a family they are very friendly and professional.**Every time I try to get appointment they always get me one no matter how busy they are.**Staff very polite and friendly. Easy to book appointment and also to request repeat prescription. It is very easy to talk to and nurse as well. Receptionist is very pleasant, friendly and calm.**I am very happy with GP surgery and I have been patient for long time. The GP gives good Care and treatment. The nurse is good at doing the health Checks.**Because when you phone you can get an appointment same day without any fuss.**I find that staff listen from GP right through to the receptionist, friendly and helpfull Practice.** Staff very understanding & helpfull service with a smile.** We have received good serviced and Dr Sheena is very effcient with our complex medical needs.**We are very happy very response when we need appointment we get, we are very happy with process. So thank you.**You are very good all staff very good, friendly doctors, understand us. So all good we are very happy about your service.** Any time making appointment will be there and good understanding.**Me and my family have always been respected by the receptionist, are very caring and understanding, the doctors are very thorough in examination too.**Quick appointment availibility. Always helpful and polite. Doctors takes time in understanding patient needs. Appointments don't feel rushed.**Listen, cares, understandingalso bee for medical reasurence.**Because you are a good practice and always gets an appointment without any hassal.**I have been with this doctor since birth.**

are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.Please send timing leaflet to